

June 22, 2009

## **NOTICE TO ST. MARY'S PATIENTS REQUESTING COPIES OF MEDICAL RECORDS**

On May 11, 2009, Siemens Medical Solutions, the provider of St. Mary's Medical Center's medical records information system, issued a Customer Advisory Notice to St. Mary's and other medical centers that use the same electronic medical records system developed by Siemens, advising them that certain patients' medical records may contain inconsistencies that occurred as a result of unforeseen software issues.

In response to this release, St. Mary's promptly conducted a thorough internal investigation and evaluation and determined that there may be some inconsistent information contained in medical records created during the period from April 5, 2008 to May 15, 2009. However, at this time, St. Mary's and Siemens have not been able to identify any inaccuracies in St. Mary's medical records that have resulted in a negative clinical impact on patient care. Out of an abundance of caution, Siemens and St. Mary's are continuing to evaluate the affected medical records to insure that patient safety has not been compromised in any manner as a result of this unanticipated problem.

If you have any questions about your medical records, please e-mail us at [MedicalRecords@st-marys.org](mailto:MedicalRecords@st-marys.org). Please include the following information in your request:

1. Your name
2. Date of birth
3. Date of your hospital visit
4. Your phone number and the best time to reach you

You will be contacted with a response to your questions.